

Splend referral program

How much is the referral bonus payment?

You will receive £200 credit toward your weekly rental invoice.

When will my referral bonus payment be paid?

You become eligible for a referral payment once the new member you referred completes their onboarding and becomes a member. We'll approve your referral bonus after your referee's sixth week of tenure.

Please allow up to three weeks for the referral payment to be credited to your invoice.

How will my referral payment be paid?

Should your referral payment be approved, the £200 payment will be credited against your weekly rental invoice.

Will my referral payment be paid if I have an outstanding balance?

The referral payment will be used as credit against your outstanding balance.

Who is eligible to be a referrer/inviter?

Anyone may be a referrer/inviter who meets these three criteria:

- is a legal resident of their country
- is of legal age where they live
- has an active Splend account in good standing

Who is eligible to be referred?

To receive a referral payment for referring someone who successfully joins Splend, your referral must meet the following conditions:

- be a new Splend member
- meet the requirements of the Splend plan of their choice
- use your referral code when they sign up
- comply with the standard Splend Terms and Conditions

Please note: if you are providing Splend with the contact information for your referral, you represent that you have the right to provide that information.

Can a referral payment be claimed for referring a returning Splend member?

No, since a returning member is not a new Splend member.

How can I find my referral code?

Your Member Success Representative will provide you with your unique referral code when you on-board with Splend. If you forget your referral code, simply contact your Member Success Representative.

How can I use my referral code?

Splend wants you to share your referral code and earn, but referral codes must be used only for personal and non-commercial purposes. This means that you can share your referral code only with people you know.

General points

1. Splend reserves the right to set a limit on the number of times you may use or share your referral code. The amounts and the requirements for receiving a referral payment are subject to change at Splend's sole discretion.
2. Splend reserves the right to change, end, or pause – in whole or in part – any referral program, as well as any referrer'/inviter's or refereee/invitee's ability to participate in any referral program at any time for any reason, including suspected fraud (including by either the referrer and/or refereee), abuse, or any violation of these Rules. If Splend ends any referral program, referral rewards may be forfeited at that time.
3. Splend may update these rules at any time. If Splend makes an update, Splend will post the update on the www.splend.co.uk website. Continued participation in any referral program after any update will mean that you have agreed to the update.
4. The referral code must be used either at the time of on-line enquiry, by the sign-up specialist at the time of booking, or at the time of on-boarding the member. If not quoted and added during this time, the referral fee will not be paid. This means no backdating payments if the referral code was not used at the appropriate time.