

# Splend referral program

## **How much is the referral bonus payment?**

You will receive £200 credit upfront toward your weekly rental invoice.

## **When will my referral bonus payment be paid?**

You become eligible for a referral payment once the new customer you referred completes their onboarding and becomes a Splend customer. Please allow up to three weeks for the referral payment to be credited to your invoice.

## **How will my referral payment be paid?**

Should your referral payment be approved, the £200 payment will be credited against your weekly rental invoice.

## **Will my referral payment be paid if I have an outstanding balance?**

The referral payment will be used as credit against your outstanding balance.

## **Who is eligible to be a referrer/inviter?**

Anyone may be a referrer/inviter who (a) is a legal resident of his/her country, (b) is of legal age where they live, and (c) has an active Splend account in good standing.

## **Who is eligible to be referred?**

To receive a referral payment for referring someone who successfully joins Splend, your referral must (a) be a new Splend customer, (b) meet the conditions Splend has for joining our community, (c) use your referral code when they sign up, and (d) comply with the standard Splend Terms and Conditions.

Please note: if you are providing Splend with the contact information for your referral, you represent that you have the right to provide that information.

## **Can a referral payment be claimed for referring a returning Splend customer?**

No, since a returning customer is not a new Splend customer.

## **How can I find my referral code?**

Your Customer Specialist will provide you with your unique referral code when you on-board with Splend. If you forget your referral code, simply contact your Customer Specialist.

## **How can I use my referral code?**

Splend wants you to share your referral code and earn, but referral codes must be used only for personal and non-commercial purposes. This means that you can share your referral code only with people you know.

Splend has the right to limit the number of times you may use or share your referral code based on the referral program in which you participate.

### **General points**

1. Splend reserves the right to set a limit on the number of times you may use your referral code. The requirements for receiving, and the amounts of, referral payments are subject to change at Splend's sole discretion.
2. Splend reserves the right to change, end, or pause, in whole or in part, any referral program, as well as any referrer/inviter's or referee/invitee's ability to participate in any referral program at any time for any reason, including suspected fraud (including by either the referrer and/or referee/invitee), abuse, or any violation of these Rules. If Splend ends any referral program, referral rewards may be forfeited at that time.
3. Splend may update these rules at any time. If Splend makes an update, Splend will post the update on the [www.splend.co.uk](http://www.splend.co.uk) website. Continued participation in any referral program after any update will mean that you have agreed to the update.
4. The referral code must be used either at the time of on-line enquiry, by the sign-up specialist at the time of booking or at the time of on-boarding the customer. If not quoted and added during this time, the referral fee will not be paid. This means no backdating payments if the referral code was not used at the appropriate time.